

COVID-19 AND YOUR IMAGING EXAM:

Here at MDI our number one priority is to ensure our patients receive the highest quality of care in the safest environment. We are dedicated to implementing resources to make this possible. As circumstances continue to shift and evolve, we will keep you informed. While COVID-19 (Coronavirus) is new, our response is not. We follow the Centers for Disease Control (CDC) and the Wisconsin State Department of Health guidelines for the health and safety of our patients and staff.

PATIENT SAFETY:

Please call to reschedule your appointment if you are experiencing flu-like symptoms (fever, cough, shortness of breath), if you have traveled outside the country or on a cruise in the past 14 days, or if you have had close contact with any person, including healthcare workers, who is a lab-confirmed COVID-19 infected patient within the past 14 days.

We ask that patients please utilize a mask/face covering when entering our clinics and for the duration of your appointment.

We will be phone screening patients at the time of scheduling and then again before their appointment.

Patients will be given the option to wait in their vehicle after check in and a staff member will give them a courtesy call when their appointment is ready.

MDI has added extra cleanings to our already rigorous cleaning process in our patient care areas, front office, bathrooms and other non-patient care areas. We have removed magazines and coffee/tea service from our common areas and removed waiting room chairs to accommodate the CDC's social distancing guidelines

CURRENT PATIENT/ VISITOR POLICY:

To protect our patients and staff, visitors (non-patient persons) are not allowed in our imaging center with the following exceptions:

- Minor children may have one parent or guardian with them.
- Patients with disabilities may have one assistant with them

Our thoughts are with everyone impacted by COVID-19 and we hope you and your family remain healthy during this unsettling time!